

PATIENT PORTAL QUESTIONS & ANSWERS

What is the patient portal?

A patient portal is a secure online website that gives patients convenient 24-hour access to personal health information from anywhere with an Internet connection.

How do I sign up?

Please provide your email either at the time of admission or during your stay.

How do I log in?

Patients who have provided their email address should look for an email from Stony Brook Southampton Hospital and follow the instructions to create a secure user name and password. You will have received a validation code as part of your discharge information, or as a separate email.

How will I know if I have new info available?

When information is added to the portal you will receive an email letting you know that there is new information, and that you should log into the portal to view it.

Who can see my information?

Only the patient can see the information in the Portal. If the patient wishes a caretaker or guardian to access the portal, please provide that information at the time of registration.

What information can I view on the portal?

The portal only includes information regarding your observation, emergency department visit, or inpatient stay. The amount of information will vary depending on the type of visit.

Can I sign up for the portal to retrieve test results from Stony Brook Southampton Hospital's laboratory or radiology?

At this time, the portal is only available to patients who have been under observation, admitted to the Hospital, or visited the Emergency Department.

What if I need my entire medical record?

Please contact the Stony Brook Southampton Hospital Health Information Management Department at (631)726-8310.

Can my physician see what's in the Patient Portal?

Only you have access to the Patient Portal. However, you can print the information, or send the information electronically to your provider using the Patient Portal.

Can I access my Meeting House Lane Practice or Stony Brook University Hospital records from the Stony Brook Southampton Hospital portal?

Only Stony Brook Southampton Hospital records can be viewed via the patient in this portal. Please refer to <https://www.stonybrookmedicine.edu/patient-portal>