

# SIGN UP FOR THE PATIENT PORTAL

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The Patient Portal is a secure, confidential, and easy-to-use website that gives patients 24-hour access to their medical records.

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*We are actively enrolling patients in all registration areas. All patients who provide their email address will receive an email to activate the patient portal for the hospital visits, however only a portion of the medical records are available at this time.*

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## FOR INPATIENT, OBSERVATION, AND EMERGENCY PATIENTS:

To enroll in the Patient Portal, please provide your name and email address at registration.

You will receive notices to the email address provided when there is important information waiting in your account.

Visit [www.NextMD.com](http://www.NextMD.com) and use your secure portal login to view information regarding your inpatient stay, observation, or emergency department visit. The amount of information will vary depending on the type of visit.

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## YOUR PRIVACY IS IMPORTANT TO US.

Your name and email address is treated with the same care and privacy given to your medical records.

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# FREQUENTLY ASKED QUESTIONS

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## **How will I know if I have new information available in the Portal?**

When information is added to the Portal you will receive an email letting you know that there is new information, and that you should log into the portal to view it.

## **Who can see my information?**

Only you can see the information in the Portal. If you would like a caretaker or guardian to access the Portal, please provide that information at the time of registration.

## **What information can I view on the Portal?**

The Portal only includes information regarding your inpatient stay, observation, or emergency department visit. The amount of information will vary depending on the type of visit.

## **Can I sign up for the Portal to retrieve test results from Southampton Hospital outpatient laboratory or radiology?**

At this time, the Portal is only available to patients who have been admitted to the Hospital, under observation, or visited the Emergency Department.

## **Can my physician see my Patient Portal?**

Only you have access to the Patient Portal. However, you can print the information, or send the information electronically to your provider using the Patient Portal.

## **What if I need my entire medical record?**

For your complete medical record, please contact Southampton Hospital's Health Information Management department at (631) 726-8310.