What is the patient portal?

A patient portal is a secure online website that gives patients convenient 24-hour access to personal health information from anywhere with an Internet connection. Using a secure username and password, patients can view health information.

How do I sign up?

During your stay at Southampton Hospital, please provide your email either at the time of admission or during your stay. Ask a nurse for more information.

If you are a Meeting House Lane Medical Practice patient, ask for details at your next appointment.

If you declined to sign up for the patient portal during your last visit to Southampton Hospital or Meeting House Lane Medical Practice, but have changed your mind and would like to sign up for the future, please inquire during your next visit to either site.

How do I log in?

Southampton Hospital patients who have provided their email address should look for an email from nextgen.com and follow the instructions to create a secure user name and password. Your temporary password will be based on the information you gave at registration.

Your username will be your full first name followed by your full last name, all lower case, followed by your date of birth in MMDDYYYY format, all with no spaces.

Your password will be the capitalized letters SH followed by the capitalized first initial of your first name followed by the capitalized first initial of your last name and the house number from your address (no number if address is PO Box), all with no spaces.

Once you have created a user name and password, use this secure login information to access your account and your medical information anytime. If necessary, you can reset your password using the link at www.nextmd.com.

If you are a Meeting House Lane Medical Practice patient, your provider’s office will give you an enrollment token number to verify your identity instead of the temporary user name and password.

What if I lost my security token?

If you signed up for the portal while at Southampton Hospital, you do not need a security token.

If you signed up for the portal while at Meeting House Lane Medical Practice, please contact your physician’s office for a new token.
How will I know if I have new info available?

When information is added to the portal you will receive an email letting you know that there is new information, and that you should log into the portal to view it.

Who can see my information?

Only the patient can see the information in the Portal. If the patient wishes a caretaker or guardian to access the portal please provide that information at the time of registration.

What information can I view on the portal?

For Southampton Hospital, the portal only includes information regarding your observation, emergency department visit, or inpatient stay. The amount of information will vary depending on the type of visit.

If you are a Meeting House Lane Medical Practice patient, the amount of information varies between each practice location. Visit summaries and test results are included for all locations. Some practices allow patients to request an appointment or medication refill. Please check with your provider.

Can I sign up for the portal to retrieve test results from Southampton Hospital laboratory or radiology?

At this time, the Southampton Hospital portal is only available to patients who have been under observation, admitted to the Hospital, or visited the Emergency Department.

What if I need my entire medical record?

Please contact Southampton Hospital’s Health Information Management department at (631) 726-8310.

If you are a Meeting House Lane Medical Practice patient, please contact your provider’s office for your medical record.

Can my physician see what’s in the Patient Portal?

Only you have access to the Patient Portal. However, you can print the information, or send the information electronically to your provider using the Patient Portal.

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To submit additional FAQ, please email info@southamptonhospital.org